



REQUEST FOR EXPRESSION OF INTEREST

(CONSULTING SERVICES – FIRMS SELECTION)

UGANDA DIGITAL ACCELERATION PROJECT – GOVERNMENT NETWORK (UDAP-GOVNET)

PROJECT ID: P171305

LOAN/CREDIT NO: 6898-UG

Procurement Reference No. NITAU/UDAP/CONS/23-24/000039

ASSIGNMENT TITLE: CONSULTANCY SERVICES INFORMATION SECURITY MANAGEMENT SYSTEMS (ISMS) AGAINST THE ISO/IEC 27001 STANDARD FOR TEN (10) PRIORITY INSTITUTIONS INCLUDING ISO/IEC 27701 AND ISO/IEC 20000 FOR TWO INSTITUTIONS

The Government of the Republic of Uganda represented by the National Information Technology Authority, Uganda (NITA-U) has received a loan of US\$200m from the World Bank towards the Uganda Digital Acceleration Project – Government Network (UDAP-GovNet) and intends to apply part of the proceeds to payment of Consulting Services to be procured under this project the Request for Expressions of Interest for Consultancy services Information Security Management Systems (ISMS) against the ISO/IEC 27001 standard for ten (10) priority institutions including ISO/IEC 27701 and ISO/IEC 20000 for two institutions

The Consultant will have the overall responsibility for the implementation of the Information Security Management System (ISMS) against the ISO/IEC 27001 standard for ten (10) priority institutions. The scope will therefore include design, establish, implement, training and certifying Information Security Management Systems (ISMS) against the ISO/IEC 27001 standard for ten (10) priority institutions including ISO/IEC 27701 and ISO/IEC 20000 for two institutions. The duration of the assignment will be **nine (9) months** from the date of signing of the contract.

The detailed Terms of Reference (TOR) for the assignment can be accessed at <https://www.nita.go.ug>

The National (NITA-) now invites eligible Consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide sufficient information demonstrating that they have the required qualifications and

relevant experience to perform the Services. The shortlisting criteria for the firm's capability and experience are:

The Consultant is expected to have the following core competencies:

1. The firm shall be required to provide a profile that includes a structure of the organization, general qualifications and number of overall key staffing available with the firm to undertake the tasks to demonstrate technical and managerial capacity.
2. The firm must demonstrate previous continuous experience and expertise in handling Information Security Management System and ISO 27001 implementations in at least 5 (five) assignments of similar type, scope and nature within the last 6 (six) years. All the supported clients should have achieved ISO 27001 Certification. The list of previous experience should include at least two data centers. Consulting firms should present documentary evidence details of these similar assignments and must include at the minimum signed letters of completion from the clients, scope and proof of certification (including start and finish dates).
3. The consultants must demonstrate ability to field a team of experts with required qualifications and experience for the assignment. (Must present profile for each required expert with mandatory documentation including CV, copies of required certifications and qualifications as well as a section showing the required experience). The implementation part requires on premise in-country presence for smooth execution. Firms should have a local partner or plan for this.
4. The firm must have valid and current ISO 27001 certification. Additional ISO 27701 and ISO 20000 certification of the firm will be of an advantage. These must have been obtained before the date of publication of this ToR. This provides us assurance the consulting firm has itself implemented, achieved certification and maintained the ISMS as per ISO 27001, 20000 and 27701 standards
5. Consulting Firms may associate with other firms of a Joint Venture (JV) or a sub consultancy to enhance their qualifications.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" revised September, 2023 (Procurement in Investment Project Financing: Goods, Works, Non-consulting and Consulting Services), setting forth the World Bank's policy on Conflict of Interest.

Consultants may associate with other firms to enhance their qualifications in the form of Joint Venture and/or Lead/Sub-consultancy. Consultants shall indicate whether the association is a Joint Venture and/or Sub-consultancy. In the case of a

Joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

A Consultant will be selected in accordance with the **Quality and Cost-based Selection (QCBS)** method set out in the World Bank's Procurement Regulations for IPF Borrowers revised September, 2023.

Further information can be obtained at the address below during office hours (Monday to Friday, 0800 hours to 1700hours, except on Public holidays).

Expressions of Interest in English (one Original plus two copies), must be delivered in a written form to the address below (in person or by email) on or **by 15th March 2024 at 11:00am** clearly marked:

"Procurement Reference No. NITAU/UDAP/CONS/23-24/000039

CONSULTANCY SERVICES INFORMATION SECURITY MANAGEMENT SYSTEMS (ISMS) AGAINST THE ISO/IEC 27001 STANDARD FOR TEN (10) PRIORITY INSTITUTIONS INCLUDING ISO/IEC 27701 AND ISO/IEC 20000 FOR TWO INSTITUTIONS

**The Manager Procurement, Procurement & Disposal Unit,
National Information Technology Authority-Uganda
Palm Courts, Plot 7A Rotary Avenue (Lugogo Bypass). P.O. Box 33151,
Kampala-Uganda
Telephone: +256-417-801049
Email: udap-govnet@nita.go.ug/richard.karamagi@nita.go.ug "**

The Procuring and Disposing Entity shall conduct an opening of Expressions of Interests on 15th March 2024 at 11:05am at address below:

National Information Technology Authority-Uganda
1st Floor, Palm Courts, Plot 7A Rotary Avenue (Lugogo Bypass)
P.O. Box 33151, Kampala-Uganda

Any form of canvassing or lobbying for the tender shall lead to automatic disqualification.

EXECUTIVE DIRECTOR