

The National Information Technology Authority-Uganda (NITA-U) is an autonomous statutory body established under the NITA-U Act 2009, to coordinate and regulate Information Technology services in Uganda. NITA-U is under the general supervision of the Ministry of ICT and National Guidance, with a mandate to coordinate, promote and monitor Information Technology(IT) developments in Uganda within the context of National Social and Economic development.

SERVICES OFFERED



NBI: BETTER CONNECTIVITY FOR BETTER SERVICES

Through the National Data Transmission Backbone Infrastructure (NBI), NITA-U has laid an Optical Fibre Cable based Network

spanning 2,346 Km	connecting 33 Towns
280 Government Offices	3 uplink connections across 3 countries

IMPACT OF THE NBI

With more Government Ministries, Departments and Agencies (MDAs) and Local Government locations (LG) connected onto the NBI, the cost of internet bandwidth has progressively reduced.

2011 NBI Connectivity Approx Market Price \$1200	2011- 2013 46 MDA/LGs connected Commercialisation of NBI Approx Market price \$600 per Mbps	2014- 2015 133 MDA/LGs connected 66 Police CCTV Cameras Cost of internet dropped to \$300 per Mbps in January 2014	2016- 2017 280 MDA/LGs connected Free Public WiFi (186 hotspots) 24hrs * 365 days Network Operating Centre Cost of internet dropped to \$190 per Mbps in July 2017
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High speed connectivity between Government offices has improved communication and information sharing.

an average of **30%** over the last **5** years

Reduction in Government expenditure on communications

99%
Availability of the NBI

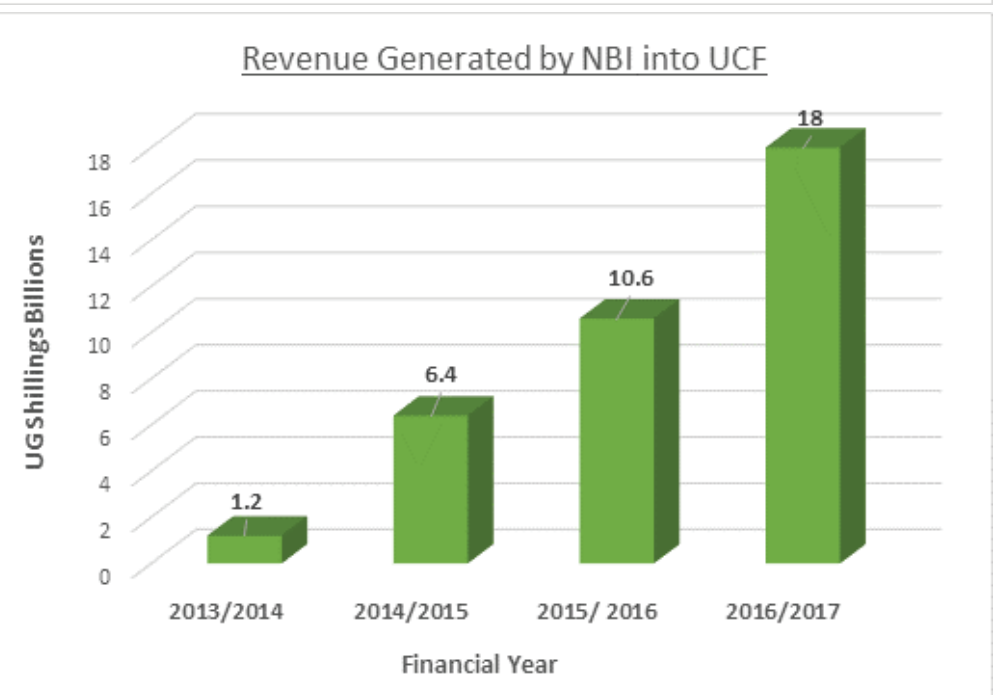
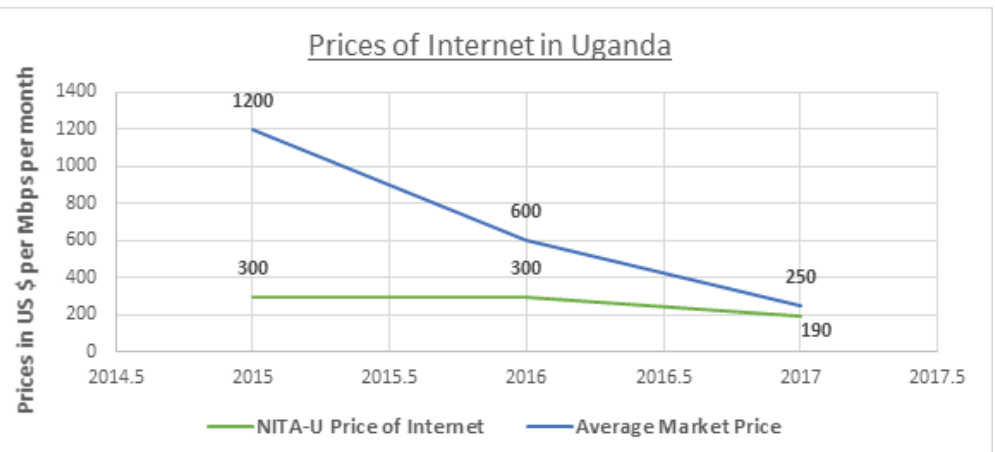
16
Universities
& Research
Institutions

5
Hospitals

NBI/EGI has also been extended to connect 16 universities and research institutions and 5 hospitals to facilitate research, learning and telemedicine.

in
186
Locations

Free Wi-Fi Services to the public in and around Kampala and Entebbe .



BRINGING GOVERNMENT SERVICES CLOSER & FASTER

Improved Service delivery and efficiency

Service/Activity	Time spent on manual service	Time spent on E-Service	Time Savings
Process a work permit	30 days	5 days	25 days
Declaration of wealth	1 hour	30 minutes	30 minutes
Application for a trading license	1 day	15 minutes	1425 minutes
Environmental and Social Assessment (NEMA)	30 days	1 day	29 days

174 Systems functional and in use in Government MDAs

71 E-Government services can now be accessed on the citizens' portal (www.e-citizen.go.ug)

268 Websites developed and supported for Government Ministries, Departments, Agencies, Local Governments and Foreign Missions

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